

## Refund Policy

### Washington Legacy Rentals LLC Cancellation and Change Policy

- **If you have already picked up your vehicle:**
- If you have already picked up your vehicle and wish to keep it longer, you must contact 2602094208 or 2603487898 to discuss availability.
- **If you have not picked up your vehicle:**
- If you have not picked up your vehicle, you can view, modify, or cancel by contacting 2602094208 or 2603487898; please keep open communication so we can service your need correctly.
- Modifying your pickup or drop-off location, date, or time may change your rates, taxes, surcharges, or underage fees. Please speak with our associates to review a new rate quote.
- Will I be charged if I cancel my reservation?
- All vehicles are prepay due to our business being "first come, first serve."
- Choosing to cancel, options below:

Cancellation actions: Washington Legacy Rentals will charge full price if you do not cancel your reservation before the pickup time. Charges occur when the vehicle is booked.

24 hours

The fee is \$150; the remaining is a credit if you cancel within 24 hours of pickup time.

25-47 hours

The price is \$50; the remaining is a credit if you cancel more than 25-47 hours before pickup.

48 hours or sooner

If you cancel two days or (48 hours) before your rental pickup-up time, a refund will be credited to your credit card within seven business days, minus the 6% service charge. In the event of a flight cancellation, Washington Legacy Rentals will negotiate with you a charge fee as long as a flight number and airline were provided in the reservation before scheduled pickup.

All credits will be used within 60 days of the original scheduled date. If this action isn't taken, the client will forfeit the recognition and not receive any other type of credit or refund.

\*\*\*The credited reminder must be scheduled within 60 days and may be pending availability.